

ENVIRONMENTAL MANAGEMENT

Training

All staff responsible for operating cremation equipment at Waseley Hills Crematorium will be trained in the operation and maintenance of the cremation equipment by the cremator manufacturer –Facultatieve Technologies Ltd.

All cremator technicians will undertake a training course and be certified by the Federation of Burial and Cremation Authorities, under their Training and Examination Scheme for Cremator Technicians (TEST).

All cremator technicians and crematorium Managers within the Westerleigh Group (of which Crematoria Management Limited is a wholly owned subsidiary) are holders of the above certificate. At Waseley Hills Crematorium at least two members of staff will be holders of the TEST certificate.

Maintenance

Crematorium staff will undertake routine maintenance of the cremation equipment in accordance with Facultatieve Technologies Daily, Weekly and Monthly maintenance schedules. (See Document C3a)

Crematoria Management have a comprehensive service agreement with Facultatieve Technologies Ltd for 6 monthly servicing carried out by the manufacturer. (See Document C3b)

A broadband link is provided which enables Facultatieve Technologies to monitor cremation progress and parameters when required. This enables Facultatieve to either, identify and correct any problems online, or, identify a fault and have an engineer on site within 24 hours with any necessary parts.

A stock of essential spares and consumables will be kept on site to ensure continued compliant operation, particularly in the event of mass fatalities.

Emergencies

Westerleigh Group has a Pandemic Plan in place to deal with emergencies which give rise to mass fatalities. This plan deals with cremator capacity, extended hours of operation, maintenance and spares, staff levels and training.

A copy of the Pandemic Plan is available upon request.

In the event of an emergency shutdown due to equipment failure, and with coffins on site to be cremated, Westerleigh Group has a policy of removing the coffins to the nearest Westerleigh Group crematorium for cremation.

In the case of Waseley Hills Crematorium, the coffins would be taken to either, The Vale Crematorium, Forest of Dean Crematorium, or Westerleigh Crematorium in Bristol, with the permission of the bereaved families. This is now normal practice within the cremation industry.